



Team Shortlisted for Awards

The NCA Procurement Department were delighted to be shortlisted at two prestigious awards evenings recently.

They were finalists in categories at both the NCA Colleague Awards and the national GO Awards.

After winning Team of the Year at the NCA Corporate, Estates and Facilities Colleague Awards back in February the Purchase to Pay Team (P2P) were shortlisted for Team of the Year at the NCA Colleague Awards 2023 Finals. The event took place on Friday 19th May 2023 at the Sheridan Suite in Manchester. The awards

brought together hundreds of NCA colleagues to recognise and celebrate achievements over the past year. Stories of inspirational, innovative, caring and committed colleagues set the tone for what was a fantastic evening. P2P may have missed out on winning the overall Team of the Year Award but everyone had an excellent night.



Procurement colleagues were also thrilled to discover that they had been shortlisted as finalists at the national GO Awards. This prestigious black-tie awards ceremony celebrates the very best procurement achievements from across the UK's public, private, and third sector organisations.

Three members of the NCA's Procurement Department were shortlisted for Individual of the Year - Stephen Booth, Alison Garside, and George Harrison. The Purchase to Pay Team were also shortlisted as finalists for the Team of the Year Award. A fantastic achievement for all! Stephen Booth, (Systems and Information Manager) said: *"It was a real honour to be shortlisted, and very exciting to be a part of, we all had a really enjoyable evening."*

News

New Wound Care Formulary

A new Greater Manchester wound care formulary is being rolled out across NCA sites for both acute and community use.

The formulary has been developed by tissue viability nurses and associated health care specialists for use across

Greater Manchester and has been adopted by the NCA.

Standardised products being used across all Greater Manchester Trusts will benefit patients – and healthcare professionals. Patients being treated for wounds in hospital will now be treated with the same wound care products as those out in the community

and in secondary care.

Consistency of products and training around those products will enhance the care that is given to patients.

[A copy of the formulary](#) along with a [Q&A document](#) has been published on the Procurement intranet site and printed versions will be available on wards.

Praise for Scott and Declan

Following on from the procurement survey, detailed in our Spring Newsletter, we received a Datix complimenting Logistics Officers Scott Kitto and Declan Mellor on their hard work:

"I would just like to say that our Logistics Officer Scott Kitto, attached to our ward General Medical Unit at The Royal Oldham Hospital, has done his absolute level best in making sure all our stock is full. Even when I have emergency items to order he has managed to help in the procurement of them.

He is so approachable and calm, always makes my job as Ward Clerk so much easier, and I cannot begin to thank him enough. He makes my job much less stressful by being so knowledgeable and approachable.

I would also like to mention and thank Declan he was the person I mithered to death when I first

started doing the online ordering and he was just fabulous and helped me gain my confidence".

We would like to share with you some pictures of the G1/ GMU stock room, taken after Logistics have visited, to illustrate a well organised tidy stock room and the hard work that Logistics carry out.



Director's Message

As we celebrate 75 years of the NHS we have many things as a Procurement Team to be proud of, as evidenced in this latest Procurement Newsletter.

The achievement of 'Best' as part of the CCIAF accreditation establishes us as a best in class Procurement Department; as per the NHS England new Procurement Standards. Can I thank everyone for not only their efforts to improve everything that we do over the last 10 years working across Salford Royal, Pennine Acute, and now the NCA but also in supporting the submission of evidence which I know was a considerable effort for many of you.

There have also been team and individual honours at the NCA Colleague Awards and GO Awards which celebrate the work we do. Each of you should remember that you play an incredibly important part in delivering high quality care for our patients and that you have contributed towards our successes and the fantastic work that the NHS has done in the last 75 years.

Joe Lever
Procurement Director



Logistics Visit to GMMTH

Senior members of the Logistics Team recently undertook a site walk around the new Greater Manchester Major Trauma Hospital (GMMTH) which is due to open later this year.

The team were able to see the locations of all the new storage areas as well as understand the layout of the building and see how they will be able to provide a seamless service to this fantastic new state of the art facility. The team were extremely impressed with the theatre storage facility and are looking forward to supporting the new setting in the very near future.



75th Anniversary of the NHS

75 years ago, a comprehensive, universal, and free National Health Service was created.

Tens of millions of people were freed from the fear of the financial impact of getting ill and given the hope of a healthier future for themselves and their families.

Procurement joined in the 75th anniversary celebrations on the 5th July by throwing a tea party, indulging in lots of cakes, and wearing blue.



HCSA Summer Conference



Joe Lever attended the HCSA Summer Conference at Eastwood Hall in Nottingham on 15th June.

The HCSA Summer Conference brought together procurement professionals from across the country to listen to a variety of speakers and meet with

suppliers. Joe who is the NCA Procurement Director and Joint Greater Manchester Procurement Lead sat on the Integrated Care System (ICS) Procurement Model Panel Discussion.

The panel, consisting of procurement leaders from across the country, discussed potential future ways of working for local procurement teams and the various ICS structures. The discussion was then followed by an interactive Q&A session.

Other News

We recently had a visit from Louisa Barry (Category Buyer) who is currently on maternity leave. She brought her son Jett along to introduce to the team. We think he will be a future procurement star.



Meet Molly, Wendy Booth's (Senior Buyer) new addition to the family.



Have you ever wondered about the life cycle of a medical glove? The Royal College of Nursing have published an excellent video showing the full product life cycle from creation to disposal. It demonstrates the vast scale of the cycle and the importance of proper disposal. [You can view the video here.](#)

Happy Birthday to Alison Garside (eProcurement Manager) who recently turned 50. She celebrated with a trip to Mexico.



Get to Know Your Colleague



Here we interview one of the NCA Procurement Team so that you can get to know them a little better. This time it is the turn of Mark Storey - Assistant Director of Strategic Procurement

Can you give an overview of your role / what does a typical work day look like for you?

I lead the Strategic Sourcing element of the Procurement Team, which is about having a targeted approach to our procurement activity and securing the best possible value. Strategic sourcing is a long-term process and requires continuous re-evaluation of sourcing activities, analysis of the market, and aligning to NCA goals. This is not just the traditional method of sourcing quality goods and services at the lowest possible price but creating the best possible value and looking at the total cost of ownership. Strategic sourcing is important because it can help save costs and drive improvements through the monitoring of the market,

sourcing the right suppliers, and ongoing contract management.

How did you get into Procurement?

Having graduated from university with no firm plans, I was lucky to secure an interim entry level position as a Purchasing Support Analyst within the West Midlands Healthcare Purchasing Consortium. With retrospect I landed in a good place, at the right time, with generous colleagues who were happy to share their knowledge and experience with a keen young novice.

What do you enjoy about your role?

The great thing about procurement is that you get a real understanding of the bigger picture and the opportunity to add value. I enjoy working at the NCA, I have been able to see the great work undertaken across our departments, meet some fantastic colleagues, and help buy some pretty cool things.

What are your interests / hobbies outside of work?

We are blessed with two wonderful young daughters, my life currently revolves around driving them around for their busy social lives!

Any messages you would like to share with your colleagues?

Wear sunscreen - Baz Luhrmann

Sustainability Update

Each month NHS Trusts are measured on their sustainability compliance by NHS Supply Chain.

Scores are determined by the sustainable products vs non-sustainable products, that we purchase via NHSSC, in a range of categories. For example, recycled paper vs non recycled paper. The graph shows the NCA's current performance as an organisation.

89% Coloured Paper

100% Wooden Cutlery

100% Paper Straws

99% White Paper

100% Ink Cartridges

We are also pleased to hear that the 2023/24 Evergreen Sustainable Supplier Assessment has been launched by NHS England and is ready to be completed by our suppliers. This is an online self-assessment and reporting tool for suppliers to engage with the NHS on their sustainability journey and understand how to align with the NHS net zero and sustainability ambitions, including those set out in the NHS Net Zero Supplier Roadmap.

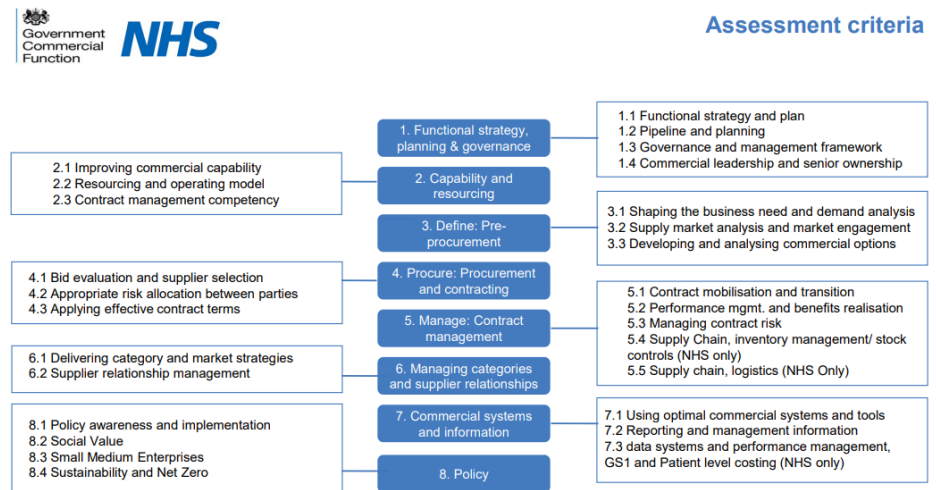
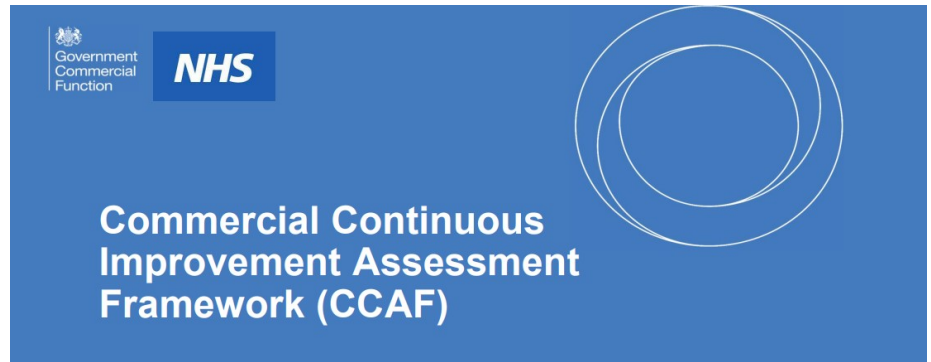
We are "Best" in Accreditation

The NCA Procurement Department submitted themselves for assessment to the Commercial Continuous Improvement Assessment Framework (CCIAF). The CCIAF is designed to help drive continuous improvement in commercial practices across public sector organisations by enabling organisations to benchmark their commercial operations against good practice.

Procurement achieved "Best" as their overall score making them one of the first NHS Procurement Departments in the country to achieve this accreditation. This is the highest rating that can be achieved and in order to attain this an overall score of 90% or higher was needed.

The criteria were split into the below eight themes and the team needed to submit evidence for each demonstrating how they are meeting the defined criteria.

1. Commercial Strategy, Planning and Governance
2. Commercial Capability and Resourcing
3. Commercial Lifecycle Define: pre-procurement



4. Commercial Lifecycle Procure: procurement and contracting
5. Commercial Lifecycle Manage: contract management
6. Managing categories, markets, supplier relationships and working with partners
7. Commercial systems, reporting and information
8. Policy

The CCIAF defines "Best" as a procurement function where: *"the governance and direction of delivering commercial activities is fully integrated with the governance and direction of the organisation. Commercial strategies incorporate short and*

long-term targets in line with leading industry practice. Commercial policy outcomes are embedded throughout the commercial life cycle and outcome reports are available on demand. Technology is used to make commercial reporting and analytics accessible to inform organisational strategy and policy decisions. Learning from experience and organisational improvement is demonstrated through continuous improvement being embedded and evidenced within the organisation".

A lot of work went into compiling the evidence for this assessment, but it was well worth it after achieving such a brilliant result.

Staffing Updates

Farewells



After 32 years of working in NHS procurement Debbie Hark (Procurement Manager) has retired. The team got together for a buffet to say their goodbyes to Debbie and she was presented with gifts, a cake, and a poem.

Debbie said: "I just want to say a massive thank you for the flowers, cake, gifts, and my favourite tippie Tia Maria. I

poured a glass last night (not something I generally do on a school night) and opened all my beautiful cards and presents. I am touched and overwhelmed by everybody's kindness.

Thank you to those who came to the lunch, it felt very surreal, I've seen lots of people come and go over the last 32 years, attended lots of retirement celebrations and still can't believe all that

lovely food and all those people were there for me. A special thanks to Kate for organising everything and the poem, I'm going to frame it. I now look forward to the next chapter and new adventures and passions."

Enjoy your retirement, Debbie!

We wish **Kathryn Driver** (Procurement Manager) a happy maternity leave.

She is pictured at her leaving presentation delivered by Assistant Director of Strategic Procurement Mark Storey.

Kathryn welcomed a baby girl on Sunday 2nd July called Thea. Everyone is doing really well. Many congratulations to Kathryn and family.



Movers



George Harrison successfully applied for the position of Procurement Manager for the Medical and Surgical category. George joined the team as a Category Buyer in early 2021 and quickly became a pivotal member of the team progressing to Senior Buyer and now Procurement Manager.



Debbie Partington has been successfully appointed into the role of Interim Procurement Manager for the Estates and Facilities category. Debbie has been working in the department as a Senior Buyer for Capital, Maintenance & Leasing, and Estates & Facilities so already has lots of expertise in the area.

New Starters



Lucy Bailey is a new addition to the Strategic Sourcing Team. She joins the NCA in the role of Procurement Manager for Non-Clinical. Lucy previously worked in the Procurement Department at Manchester University NHS Foundation Trust for four years, predominately focusing on Cardiac and Respiratory.



Jo Horrocks has been appointed into the role of Theatre Logistics Supervisor. Jo previously worked as a Theatre Logistics Officer before covering the Supervisor role for the past 6 months. She has made a big difference in that time and will now continue in the role on a permanent basis.



Welcome to **Matthew Edwards** who has joined Logistics as a Theatre Logistics Assistant based at Salford. Matthew started in March 2023 and has quickly settled into the role. He has become a popular member of the team and is progressing very well.

Dates for your Diary

28th August August Bank Holiday

Orders and deliveries may be affected. If you normally receive a delivery on a Monday you may need to arrange an alternative day.

TBC August eProcurement Training

Email nca.procurement@nca.nhs.uk if you would like to attend August's online session.