

Objectives of the Day

Morning Session

9.15	Registration
9.30 - 10.30	Welcome and an Introduction to Leadership <i>Marc Ibbotson</i>
10.30 – 10.45	Break
10.45 – 12.30	Inspiring and motivating a team <i>Joe Wainwright</i>
12.30 – 13.15	Lunch

Afternoon Session

13.15 – 14.00	Emotional Intelligence <i>Helen Lisle</i>
14.00 – 14.45	Listening and body language <i>Alan Hoskins</i>
14.45 – 15.00	Break
15.00 - 15.45	Key note speaker (Main Conference Hall) <i>TBC</i>
15.45 – 16.30	Case Study
16.30	Close and round-up