

NHS counter fraud news

A round-up of news from the
NHS Counter Fraud Authority

October 2018

Dear Colleague,

Welcome to our latest round-up of news from the NHS Counter Fraud Authority (NHSCFA). We hope you find this e-newsletter interesting and useful.

If you have any feedback on the contents of the e-newsletter, or have an idea for a story we should include, please email us at info@nhscfa.nhs.uk or reply to this email. We will get back to you as soon as possible.

Finally just a reminder that anyone can subscribe to receive the e-newsletter by using the sign-up form on our website (this will appear as a pop-up when you first visit the website, or you can also click on the 'Subscribe to our e-newsletter' button on the homepage). If you know anyone who may be interested in reading it or signing-up, please forward it to them.



NHSCFA welcomes Government Counter Fraud Profession

The NHSCFA was closely involved in the development of the new profession, which was launched on 9 October 2018. [Read more...](#)



Swansea dentist sentenced for NHS fraud

NHS Counter Fraud Service Wales recovers over £34,000 for patient care. [Read more...](#)



Big data and the benefits of starting small

The NHSCFA's data analytics work on invoice fraud shows how big ambitions can be achieved step by step, says David Dixon (Information Analytics Lead). [Read more...](#)



Developing counter fraud approaches in the NHS

We are working on a number of initiatives in partnership with the Department of Health and Social Care (DHSC) to underpin the delivery of the DHSC Counter Fraud Strategic Plan. [Read more...](#)

Come and say hello!



Talking counter fraud with delegates at the NHSCFA stand, Confed18 conference (Manchester), June 2018

We will be at a number of conferences and events in the next few months. Come to our stand and say hello, or talk to our speakers – if you have any queries on NHS fraud or counter fraud work we will be happy to help.

- Leicester City Football Club **13 November** Oliver Stopnitzky will be speaking and we will have a stand.
- **13th November** Practice Managers Association Meeting London David Dixon will be presenting
- HFMA Audit Committee conference, London, **14 November 2018**. Paul Tiffen (Quality and Compliance

Development Manager) will deliver one of the breakout sessions.

- HCSA procurement conference, Cardiff, **27-28 November 2018**. Oliver Stopnitzky (Senior Fraud Prevention Officer) will deliver a presentation on procurement fraud in the NHS – and we'll have a stand.
- HFMA Annual Conference, London, **5-7 December 2018**. Tom Taylor (Chair) will attend the conference on 6 and 7 December.
- **12 December** London British Universities Finance Group Gary Blackhurst speaking.

Counter Fraud 2019 (Tackling and preventing fraud across the public sector), London, **13 February 2019**. Susan Frith (interim Chief Executive Officer) will deliver a presentation on NHS counter fraud work.

Online fraud reporting: make sure you have the right link

The screenshot shows the NHS Counter Fraud Authority website. At the top, there is a navigation bar with 'Home', 'Start a new report', and 'Information'. The main header includes the Department of Health & Social Care logo on the left and the NHS Counter Fraud Authority logo on the right. A left-hand sidebar contains a menu with 'Information' selected, and sub-items: 'Confidentiality', 'How to report fraud', 'Start a new report', 'How will your information be used?', 'Getting feedback on your report', 'Useful links', and 'Department of Health and Social Care & wider health group'. The main content area is titled 'Online Report' and contains the following text: 'This facility is for concerns you may have about fraud (including bribery, corruption or wider economic crime) in the Department of Health and Social Care and wider health group.' It then explains that the NHS Counter Fraud Authority (NHSCFA) deals with information where the Department of Health, NHS or wider health group can be identified as the victim. A list of bullet points provides details about the reporting process, including that users will be guided through questions, can seek help, attach up to 6 documents, and that sessions expire after 30 minutes. At the bottom of the main content area, there are three blue buttons: 'Start New Report', 'Update Previous Report', and 'Visit NHSCFA website'.

Our online fraud reporting form is available at <https://cfa.nhs.uk/reportfraud>.

Some users and organisations may still be using an older link (www.reportnhsfraud.nhs.uk) – this link currently redirects you to the online form, but it will be deactivated completely some time next year.

We will update you on this closer to the time, but you may want to make sure that you or your organisation are no longer using the old link and use the new one instead.

If you have the old link saved in your bookmarks, please update it to the new one. And if your organisation is using the old link anywhere on their website or in their communication, please forward this to the relevant teams asking them to update it.

If you have any queries, please contact comms@nhscfa.gsi.gov.uk.

Report NHS fraud

Fraud against the NHS is bad news, but you can do something about it. If you have any suspicions or concerns about fraud, bribery or corruption affecting the NHS, you can report them to us, in confidence, 24 hours a day, 7 days a week.

[Report online](#)

or call us on **0800 028 40 60** (powered by Crimestoppers).

A note for our readers in Scotland

Due to the nature of our distribution lists, some of our readers may be in Scotland. The NHSCFA leads the fight against NHS fraud in England, and we also provide specialist counter fraud support functions to the Welsh Government.



For any matters relating to NHS fraud in Scotland, please contact [NHS Scotland Counter Fraud Services](#). If you would like to report a fraud against NHS Scotland, please call their fraud hotline

08000 15 16 28.

you have any ideas or suggestions for NHS counter fraud news, please email us: comms@nhscfa.gsi.gov.uk

**NHS fraud.
Spot it. Report it.
Together we stop it.**

Report NHS fraud **0800 028 4060**
www.cfa.nhs.uk/reportfraud



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