

NHS SHARED BUSINESS SERVICES

NEW: INSOURCING OF CLINICAL SUPPORT SERVICES – Framework Agreement

This new framework agreement from NHS Shared Business Services aims to support the increasingly popular use of insourcing across the NHS to secure extra clinical capacity to meet increasing demand and reduce waiting times.

Under an insourcing agreement, an NHS organisation sub-contracts medical services/procedures to a supplier, who then uses the NHS organisation's premises and equipment to deliver these services to the same standards as in-house staff. The host organisation retains overall control over service delivery.

Insourcing is largely focused on secondary care e.g. Endoscopy, Ophthalmology etc. Premises and equipment are used out of hours, making efficient use of the infrastructure and providing patients with the convenience of an outpatient appointment at a time to suit them.

The new framework agreement will provide a range of clinical services to support NHS Organisations to include:

- Provision of a range of specialities/disciplines
- Triage and clinical assessment of patients for a range of conditions
- Clinically appropriate diagnostics and treatment, in accordance with Participating Authority procedure
- Provision of onward referral or discharge as appropriate, in accordance with Participating Authority procedure
- Follow up patient appointments for the duration of the contract period
- Service delivery on site at the Participating Authorities premises, using the NHS Organisation's equipment, IT systems and processes.

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<https://www.sbs.nhs.uk/proc-fas-insourcing-of-clinical-services>