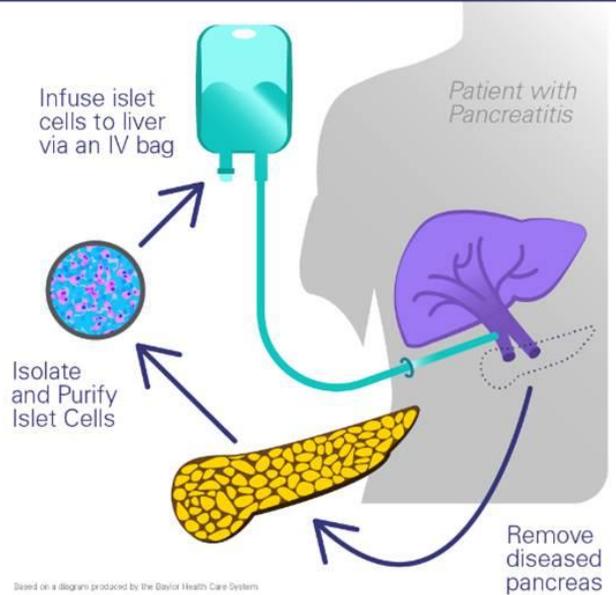
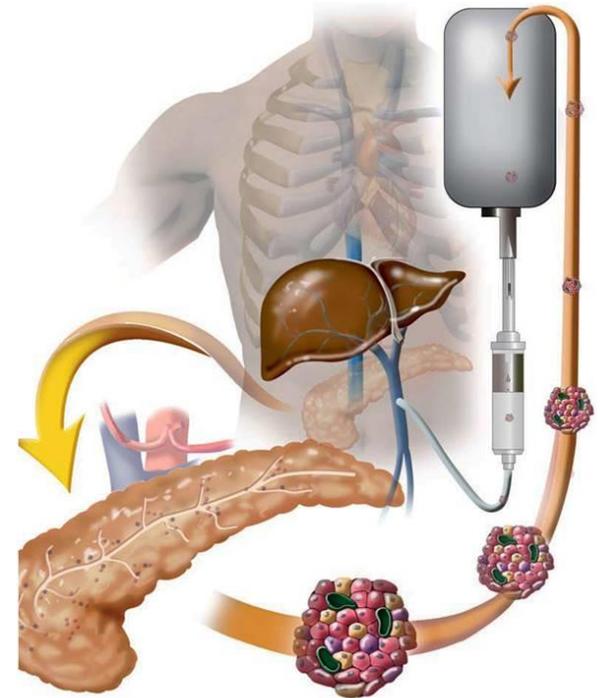
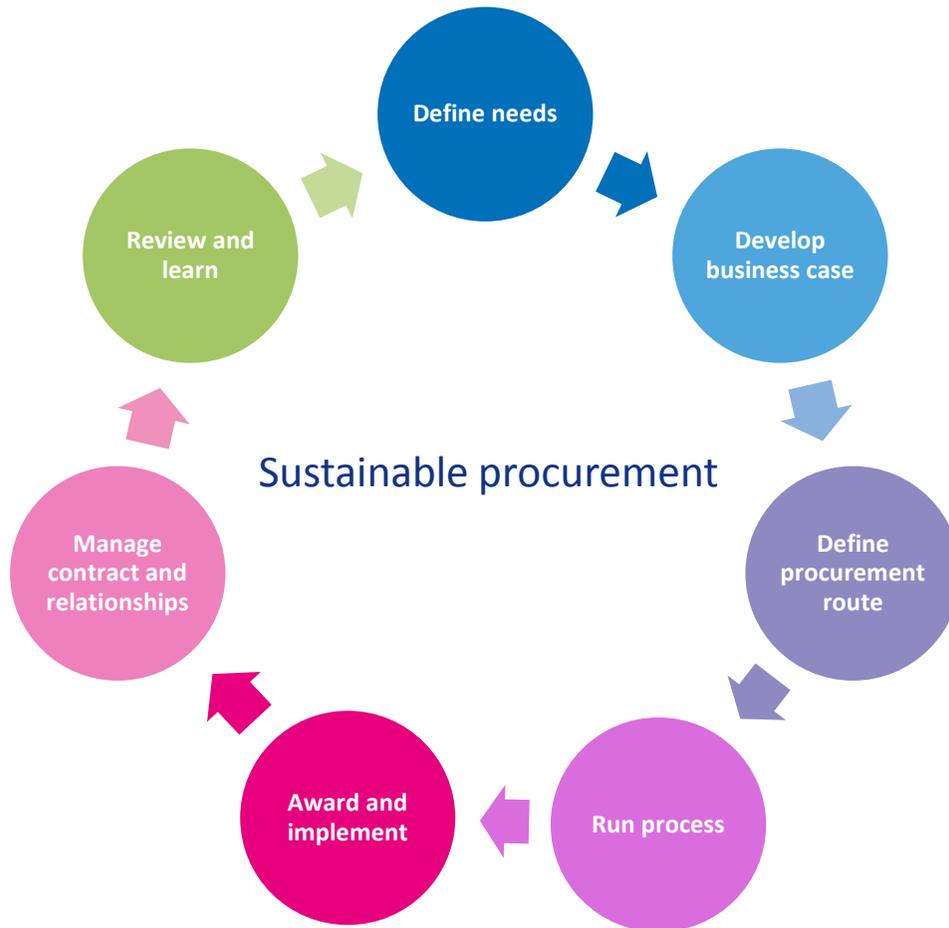


Islet Auto-transplantation



Complex procedure



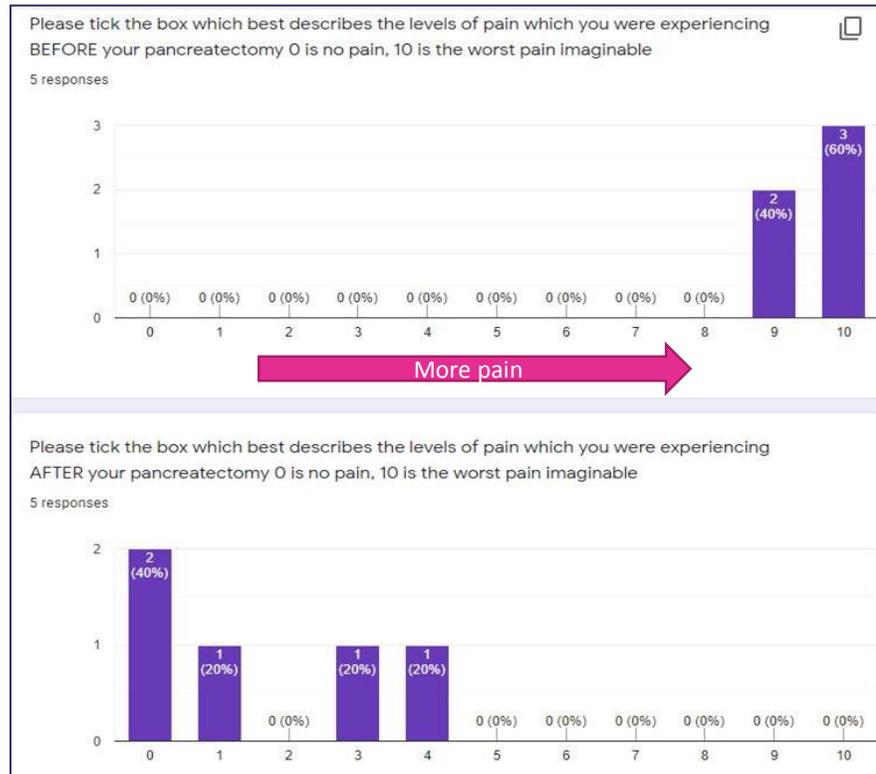


Project success factors

- Adopted a holistic approach to procurement
- Widely consulted and engaged stakeholders
- Planned and focused on pre-tendering activities
- Smoothly executed process and kept record
- Facilitated contracting and contract management
- Monitored outcomes and managed providers
- Reviewed and learned from the process

Levels of pain before and after surgery

Before surgery



After surgery

- 100% of patients responding described their pain levels as 9 or 10 out of 10 before surgery i.e. the worst pain imaginable.
- Post-surgery, 60% of patients described their pain levels as 0 or 1 out of 10, with no patients experiencing pain levels greater than 4.

“I feel like myself again”

Patient-20h post-op. Three months later, applied for a new job and continues with career progression.

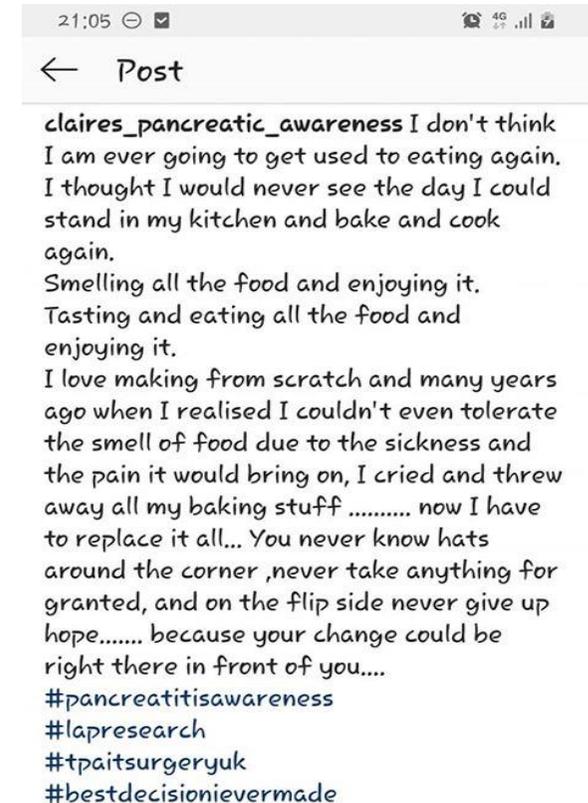
“I am over the moon with how well the surgery went. I had forgotten how a day can feel with no pain and sickness to deal with. Not having to feel constantly hungry and dizzy anymore still feels like a dream” – TPIAT surgery patient

“I feel that it has changed my life completely and has been a real success to my way of life in all aspects” – TPIAT surgery patient

On social media...

“The Facebook post below is from one of our patients. It puts into sharp contrast her pre-op life where she had to lock herself away in her bedroom when the family were cooking as the smell of cooking food would trigger her pain.”

Lead Transplant Specialist Nurse



Appendix 5

Feedback from project participants

Comments provided as part of an online questionnaire and direct feedback

On procurement lead and support

"I am most grateful to you Neli for your expert guidance through the procurement"

NHS England Commissioning Lead

"Delivered on everything"

"Clear and thorough advice"

"Neli was fantastic and in the later stages of the programme very well supported by Jenny Shaw".

On changing perception as a result of the procurement

"Far clearer on the process and what is needed which will improve future procurement work"

"I have learned a lot about how to do a good application and how to do a bad one. I had no idea the process of evaluation was so complex. It is undoubtedly fair."

On evaluation training and using Award

"Very clear with additional advice offered as needed; a clear easy to use system"

On what went well

"Support was fantastic, advice offered was very clear and well thought through"

"The process was followed carefully and the suite of documents was clearly set out"

"The discussions between evaluators were long and complex, but it did seem to work and is a strength of the process"

"Everything took place as scheduled and the facilities provided for moderation were good"

On what can be improved

"As an external expert the timing of the meetings was rather fixed and time consuming to fit into a diary that fills up several months in advance"

"Please can I add my 'well done'. Great result." NHS England, Head of Specialised Services

From renowned Public Health Advisor

"Inflammation of the pancreas causes severe pain. In a small number of patients, long term pancreatitis is so disabling as to require surgical removal of the pancreas (total pancreatectomy or TP). This controls or abolishes the pain, but it also removes all the insulin producing cells of the body, resulting in a very severe form of diabetes.

The newly developed technique of islet autotransplant (IAT) involves separating the insulin-producing islet cells from the patient's own pancreas in a laboratory after the surgeon has performed the pancreatectomy and infusing them back into the patient's body, avoiding (or greatly improving) the otherwise inevitable diabetes of TP. But patient assessment, pancreatectomy, islet isolation and ongoing care all demand great expertise.

Excellent procurement is essential for TPIAT to fulfil its potential".

*Dr. Edmund Jessop, Public Health Advisor
Highly Specialised Services NHS England
(recently retired)*